

THE CONSERVATORY CENTRE

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www.theconservatorycentres.co.uk

Would you mind sparing a few minutes of your time to fill out this questionnaire and return it in the pre- paid envelope. I will be using the information supplied to assess the areas that customers were not entirely satisfied with, so that I can provide an improved service.

	SCALE 1 TO 10	YES	NO
WERE YOU SATISFIED WITH THE SALES DEPARTMENT?	10	✓	
DID THE QUALITY OF MATERIALS MEET YOUR EXPECTATIONS?	10	✓	
WAS THE INSTALLATION STARTED WITHIN THE STATED TIME SPAN?	10	✓	
WERE YOU SATISFIED WITH THE ORGANISATION OF THE INSTALLATION?	10	✓	
DID THE RELEVANT TRADESMEN ARRIVE ON THE DATE ARRANGED?	10	✓	
DID THE BUILDERS LEAVE YOUR PROPERTY CLEAN AND TIDY?	10	✓	
DID THE FITTERS LEAVE YOUR PROPERTY CLEAN AND TIDY?	10	✓	
DID THE FLOOR, ELECTRICIAN AND BLINDS COMPANIES CONTACT YOU DIRECTLY?	10	✓	
ARE THERE ANY AREAS IN WHICH YOU THINK THE OVERALL SERVICE COULD BE IMPROVED? IF YES, PLEASE EXPLAIN			
<p><i>Note 10/10</i></p> <p><i>WE HAVE NO COMPLAINTS AT ALL</i></p> <p style="text-align: right;"><i>VERY PLEASED</i></p>			
COULD I ARRANGE TO HAVE AN EXTERNAL PHOTOGRAPH OF YOUR INSTALLATION?	-	YES	-
IF YES, PLEASE MARK BELOW WHICH DAYS ARE MORE CONVENIENT.			
<input checked="" type="checkbox"/> SUN <input type="checkbox"/> MON <input type="checkbox"/> TUES <input type="checkbox"/> WED <input type="checkbox"/> THUR <input checked="" type="checkbox"/> FRID <input checked="" type="checkbox"/> SAT			
IF YOU WEREN'T AVAILABLE, SUBJECT TO PRIOR NOTIFICATION WOULD WE BE ABLE TO ACCESS THE REAR OF THE PROPERTY?			No.
HAVE YOU RECOMMENDED ANY OF YOUR FRIENDS OR RELATIVES?			
IF YES, HOW MANY?			
IF ANY OF THEM HAVE NOT ORDERED WOULD LIKE ME TO CONTACT THEM?			
IF YES, PLEASE PUT THEIR DETAILS ON THE BACK.			